

Sent Via E-Mail - [REDACTED]



Unique Crispens Food
Limited
62 St. Fillans Road
Catford
London
SE6 1DG

Licensing Unit

Direct Line: 020 7525 4642
Direct Fax: 020 7525 5735
Complaint Reference: 976036

6 May 2022

Dear Sir / Madam,

**RE: THE LICENSING ACT 2003 – WARNING LETTER
(Wazobia Restaurant, 670 Old Kent Road, London, SE15 1JF)**

I am writing to you to advise you that Southwark Council Licensing has received notification of a Statutory Noise Nuisance which occurred on 2 May 2022 at approximately 02.15 hours at your premises. It is also my understanding that a noise abatement notice has been served on you in respect of this matter.

I will now take this as an opportunity to remind you of licensing conditions attached to your premises licence which need to be adhered to;

Annex 2 - Conditions consistent with the operating Schedule

311 That suitable notices shall be displayed and announcements made requesting people to leave the premises in a quiet and orderly manner so as not to disturb local residents.

315 Customers shall use no outside area after 22.00hrs other than those who temporarily leave the premises to smoke a cigarette. Those who do temporarily leave for this reason shall be the subjected to the requirement of a further search.

341 The whole premises shall be sound insulated.

343 The registered door staff shall urge people to leave noiselessly and attempt to move on persons loitering outside the premises.

344 There will be a designated smoking area at the rear of the premises and smokers are to be limited to 2 persons outside the rear of the premises.

345 Only customers who have ordered substantial meals will only be served alcohol.

346 There will be a suggestions box inside the entrance to the premises that will display a mobile number for complaints. The number shall be available throughout the opening hours of the premises.

Annex 3 - Conditions attached after a hearing by the licensing authority

808 That there shall be no new admission of the public to the premises after 12 midnight.

840 No open containers of alcohol to be taken outside the premises, as indicated in the floor plans.

841 That an ID scanning system to the reasonable satisfaction of police be installed and maintained. The system should be capable of sharing information about banned customers with other venues, identify the hologram of an ID and read both passports and ID cards, able to identify fake or forged ID documents to a reasonable standard. The system will be in operation at all times after 22.00 whilst the premises are in operation under the premises licence when the terminal hour is after 00.30. All persons that enter the premises including staff, patrons, DJ's and associated staff will be scanned and have their details recorded on the system. The details shall be stored and made available on request for a period of no less than 31 days.

845 That two SIA registered door supervisors will be engaged when the premises are in operation Friday, Saturday or when the terminal hour is after 00.30 and will be employed at all times after 22:00 until the end of business and all patrons have vacated the premises. They will be engaged to monitor admission and re-admissions to the premises, security, protection, screening, dealing with conflict and ensure that conditions related to the use of the outside area are adhered to and that the dispersal policy for the premises is implemented.

846 That when SIA are required they will be provided with hand held metal detection units in order to ensure that searches are carried out in respect of all admissions to the premises, whether members of the public or performers and their assistants and mechanical counting devices to ensure that the maximum accommodation limit of the premises is not exceeded.

847 That alcohol is only to be served to customers that are seated and eating a substantial table meal and ancillary to that meal except Friday and Saturday's after 22.00 and Sundays proceeding a bank holiday. After 22:00 hours only customers who have ordered a substantial meal shall be served alcohol.

848 That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises. It should cover all areas within the premises including the outside area to the front in all lighting conditions. It should be designed, installed and maintained in compliance with the ICO CCTV Code of Practice.

849 That at least one member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device on request of Police or council officer.

851 That an incident record is maintained and signed by the designated premises supervisor (DPS) on a weekly basis and is made available to police and council officers on request.

852 That all staff are trained in their responsibilities under the Licensing Act 2003 and the signs of drunkenness and training records to be kept and updated every six months and shall be made immediately available to officers of the police and the council upon request.

853 That customers shall use no outside area after 22.00 other than those who temporarily leave the premises to smoke a cigarette with no more than five people permitted to smoke at one any time. The area should be clearly designated and a system in place to limit the number outside.

854 That after 00.00 anyone that leaves to smoke in the designated area should be recorded or issued a pass indicating they are a re-admission and no one without such pass will be allowed back in.

855 That a record book of banned individuals shall be kept and held by the SIA on duty at the front door and made available to police and council officers for inspection on request.

You must ensure that all premises licence conditions which are attached to your premises licence are adhered to.

If compliance is not achieved the Council may take formal action that may affect your license or lead to a prosecution. I hope this warning will ensure that compliance is achieved and no further action will be required.

Should you wish to discuss this matter with a Licensing Enforcement Officer. Please contact us by email at licensing@southwark.gov.uk or by telephone on between the hours of 9.00 and 17.00, Monday to Friday.

Alternatively, you can write or visit us at the above address.

Yours sincerely,

Richard Kalu

Richard Kalu – Licensing Enforcement Officer
Southwark Council | Licensing Unit
160 Tooley Street | London | SE1 2QH
Direct line 020 7525 4642 | Fax 020 7525 5735 | Call Centre 020 7525 2000
Visit our web pages <http://www.southwark.gov.uk/licensing>

c.c P.C. Graham White
Southwark Police Licensing Office
Walworth Police Station
12-28 Manor Place
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SE17 3BB

Licensing Unit - Environment & Housing, Hub 2, Floor 3, 160 Tooley Street, London, SE1 2QH
Switchboard - 020 7525 5000 **Website** - www.southwark.gov.uk
Strategic Director Environment & Housing - Deborah Collins
Register to vote. Complete the forms delivered to your home. Information: 020 7525 7373



Emmanuel Alex Eke
[REDACTED]

Licensing Unit
Direct Line: 020 7525 4642
Direct Fax: 020 7525 5735
Complaint Reference: 976036

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